

## How to ship your phone.

Time to ship your phone ! Your trade-in has started. Please follow the steps below to ship your phone so we can process your trade-in.

# INSTRUCTIONS

## 1

### INSPECT

- Does the phone that you are shipping match the Make & Model on the **receipt** provided on the next page?
- Does the phone power on when fully charged?
- Does the screen work when turned on, without any cracks or other damage to the display screen?
- Is the phone free of liquid damage? Your phone is ineligible if it shows evidence of direct or indirect moisture.
- Is the phone free of damage? Minor scratches and scuffs are ok, but we won't accept phones with cracks, splits, or fractures. Phones with physical damage such as a missing button or damaged charging port are also ineligible. Is the display functional and free from damage? Minor scratches and scuffs are ok, but we won't accept cracks or fractures.

## 2

### PREPARE

- Have you backed up your personal data and removed your memory card (if your phone has one)?
- If you're trading in an iPhone®, disable Find My iPhone. From your iPhone, go to Settings > [your name] > iCloud (or Settings > iCloud), then turn off Find My iPhone.
- Have you factory reset your phone?

*If your phone is not in working order, or doesn't meet the above requirements, we may be unable to complete your trade-in.*

## 3

### SHIP

- If your phone has a removable battery, keep the battery inside the phone.
- Pack the phone securely to keep it safe during transit. We recommend a sturdy box with protective padding. Limit one phone per package.
- Cut out the enclosed **Receipt** and place it inside your package.
- Cut out the enclosed prepaid **Merchandise Return Label** and attach it to your package. If you're trading in multiple phones, ship each phone separately with its own return label included in your order confirmation email.
- Keep the **Customer Copy** for your records. It contains the IMEI and package tracking number that you'll need to reference if you have questions about your trade-in.
- Mail the package through your United States Postal Service mailbox via standard shipping.

**Please follow this checklist carefully. If the above conditions are not met, we may be unable to process your trade-in.** For more information, please refer to the Trade-In Program Terms & Conditions (<https://spectrum.assurantlogistics.com/assets/files/SpectrumTradeTerms.pdf>).



### Customer Copy

Keep for your records

RMA : CCTI81350001218112  
 USPS Tracking : 9202090300692503963905  
 IMEI : 359466083143537  
 Trade-In Details : (Make & Model) – Apple.A1779.iPhone 7.Gold.32GB.Generic  
 Accepted Offer Value : \$13.00  
 Offer Date : 11/7/2022  
 Expiration Date : 1/6/2023



CUT HERE

### Receipt

Place inside the box

IMEI : 359466083143537 


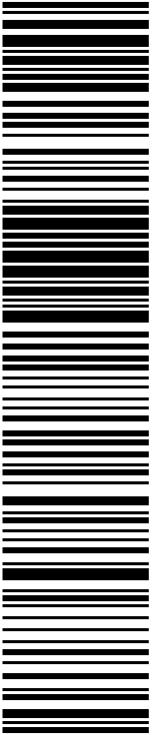
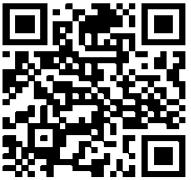
RMA : CCTI81350001218112  
 Trade-In Details : (Make & Model) – Apple.A1779.iPhone 7.Gold.32GB.Generic  
 CONDITION : Good

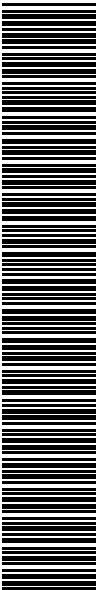


CUT HERE

### Merchandise Return Label

Securely attach to your box using transparent packing tape

 <b>F</b>	NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES
	<b>FIRST-CLASS PACKAGE RETURN® SERVICE</b> ASSURANT 3640 Sandhurst Dr Ste A York PA 17406-7938 Assurant SPECTRUM DRP - PERMIT 60 627 WILLOW SPRINGS LN YORK PA 17406-9989 <div style="border: 1px solid black; padding: 5px; display: inline-block;">R040</div>
 <b>USPS TRACKING #</b> 9202 0903 0069 2503 9639 05	<div style="border: 1px solid black; padding: 5px;">         Scan for          Free Package          Pickup          or to Find a          Post Office       </div> 



CCTI81350001218112

