

# ALBANY MEMORIAL HOSPITAL PHONE DIRECTORY

November 2019

DEPARTMENT	PHONE NUMBER
<i>MAIN NUMBER – Albany Memorial</i>	<i>518-471-3221</i>
<i>MAIN NUMBER – Samaritan</i>	<i>518-271-3300</i>
<i>MAIN NUMBER – St. Mary's</i>	<i>518-268-5000</i>
<i>MAIN NUMBER – St. Peter's</i>	<i>518-525-1550</i>
<b>ADMINISTRATION</b>	
President – Mike Finegan	518-525-1990
Executive Assistant – Iryth Ferrandino	518-525-1990
Chief Operating Officer – Scarlet Clement-Buffoline	518-525-1990
Executive Assistant – Iryth Ferrandino	518-525-1990
Vice President, Acute Care Finance – Lori Santos	518-525-1990
Executive Assistant – Iryth Ferrandino	518-525-1990
Chief Medical Officer – Alan Sanders, MD	518-525-1492
Executive Assistant - Kathy Adach	518-525-1492
Chief Nursing Officer - Christopher Jordan	518-525-1416
Executive Assistant – Christina Riegert	518-271-3215
Executive Assistant, AMH Administration– Pat Sesonske	518-471-3229 (M,W,TH,F) or 518-525-1279 (Tues)
Fax	518-449-4410
<b>ALBANY DIALYSIS CENTER</b>	
	<b>518-427-0473</b>
<b>AUXILIARY</b>	
Jane Norris	518-525-1516
<b>CARDIOPULMONARY SERVICES</b>	
Manager – Marie Stark	518-471-3186 518-471-3212
<b>CARE COORDINATION</b>	
Director, Care Coordination – Christina Yerdon	518-471-3217 518-366-6975
Manager – Karen Julian	518-471-3230
Supervisor – Denise McCauley	518-312-0597
Assistant – Doreen Defelice	518-471-3217

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DEPARTMENT	PHONE NUMBER
<b>CLINICAL ENGINEERING</b>	<b>518-427-3344</b>
Sr. Manager Clinical Engineering – Tom Borowiak	518-525-1082
Manager, Clinical Engineering – Jonathan Clements	518-525-6261
Clinical Engineering Service Request Line	518-525-5820
Clinical Engineering After-Hours Imaging Service	518-525-1550
Clinical Engineering After-Hours Biomed Service	518-525-1550
<b>CODE EMERGENCIES</b>	<b>Ext. 4333</b>
<b>COLLEGE OF NURSING</b>	<b>518-525-6850</b>
Director – Mary Ellen Giambona	518-525-6859
Library	518-525-6878
<b>COMPLIANCE</b>	<b>1-866-477-4661</b>
Chief Integrity & Compliance Officer – Laurel Baum	518-525-6274
Administrative Assistant – Tracy Schwarz	518-525-1378
SPHP Privacy Officer – Lance Smith	518-525-1309
<b>COMPUTER TRAINING ROOM</b>	<b>518-471-3214</b>
To schedule – Cindy Schisler	518-268-5210
<b>CONFERENCE ROOMS</b>	
To schedule at AMH	518-471-3229
Conklin	518-471-3183
Marar	518-471-3129
3 <sup>rd</sup> Floor Boardroom	518-447-3529
<b>COPY CENTER</b>	<b>518-525-1536</b>
<b>COUMADIN CLINIC</b>	<b>518-471-3130</b>
Manager – Pi Amin, PharmD BCPS, BCACP	518-421-1551
Supervisor – Latefa Goldberg, PharmD CACP	
Fax	518-471-3134
<b>COURIER SERVICES</b>	<b>1-888-571-2842</b>
Manager, Central Receiving and Patient Service Centers – Jose Halder	518-525-6184
<b>CREDENTIALING (SEE MEDICAL STAFF)</b>	

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DEPARTMENT	PHONE NUMBER
<b>EMERGENCY DEPARTMENT</b>	
	<b>518-471-3111</b>
Faxes	518-449-4411
	518-471-3010
Director, Emergency Services, SPHP – Jeanine Gillmeister, RN	518-447-3517
Patient Care Services Manager (ED & 4 <sup>th</sup> FL) – Jennifer Schumacher, RN	518-447-3133
Medical Director – Christopher Guzda, DO	518-447-3521
Administrative Assistant – Michelle Richardson	518-471-3266
Fax	518-471-4998
<b>EMPLOYEE ASSISTANCE PROGRAM</b>	
Carebridge Corp	800-437-0911
<b>EMPLOYEE HEALTH</b>	
Director – Kim Sawicki	518-471-3171 518-525-2378 or 518-326-7157
Linda Bizan, RN	518-471-3171
<b>ENDOSCOPY</b>	
Director – Brenda Williams	518-471-4941 518-271-3721 or 518-471-4916
Recovery	518-471-4907
Fax	518-471-3095
<b>ENVIRONMENTAL SERVICES</b>	
EVS Manager –	518-471-3105 518-471-3055
Zone phone (days)	518-530-5876
Zone phone (evenings)	518-530-5855
<b>FACILITIES SAFETY</b>	
Director, Safety – Brian Boudreau	518-525-1292
Emergency Management Specialist – Manuel Fernandez Villaderey	518-525-6062
<b>FACILITIES OPERATIONS</b>	
Facilities Maintenance	Days 518-471-3015
	Evenings/Nights/Weekends 518-471-3102
Plant Operations Manager – Larry Tilton	518-471-3015
Director – Steve Moran	518-525-1883
Administrative Assistant – Michele Zink	518-525-1683

# ALBANY MEMORIAL HOSPITAL PHONE DIRECTORY

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DEPARTMENT	PHONE NUMBER
<b>FINANCIAL SERVICES</b>	
Director of Financial Reimbursement, Acute Care – Jamie Mastroianni	518-268-5226
Director of Finance Operations, Acute Care – Dan Kilmartin	518-268-5506
Financial Analyst (statistical reporting) – Jennifer Schultz	518-268-5524
Accounts Payable	518-268-5285
<b>FOUNDATION</b>	
Director – Karl Cote	518-482-4433
	518-525-1032 or
	518-810-3165
Administrative Assistant – Elizabeth Esposito	518-525-1267
<b>GIFT SHOP</b>	
	518-471-3120
<b>HAND REHABILITATION CENTER</b>	
Manager – Karen Newman	518-427-3373
	518-427-3375
<b>HEALTH INFORMATION MANAGEMENT</b>	
	518-471-3220
Fax	518-447-3597
HIM Regional Director (Coding/CDI/Operations) – Cherie Smith	518-525-1215
HIM Manager (Operations/CDI/Coding) – Debra Gagne Abbatantuono	518-525-1213
AMH HIM Operations Supervisor – Ines Miriam Impellizzeri	518-427-3534 or
	518-525-1194
<b>HEART PROGRAM/INFUSION CENTER</b>	
Manager – Shari Duguay	518-449-4468
	518-271-3248
Fax	518-447-3591
<b>HOSPITALISTS</b>	
	518-471-4906
Chief of Hospital Medicine – Thea Dalfino, MD	518-525-8600
Administrative Assistant – Melissa Hoefer	518-471-4906
Fax	518-471-4912
<b>HUMAN RESOURCES</b>	
	518-525-2323
<b>INFECTION CONTROL</b>	
Manager, Infection Control – Cassandra Foley	518-525-1258
<b>INFORMATION DESK</b>	
	518-471-3118/9
<b>IT (SEE TRINITY INFORMATION SERVICES)</b>	



# ALBANY MEMORIAL HOSPITAL PHONE DIRECTORY

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DEPARTMENT	PHONE NUMBER
<b>PATIENT ACCESS</b>	
Director - Cindy Ciabotte	518-471-3164
Supervisor – Casey Terk	518-525-5238
Inpatient	518-471-3012
Outpatient/Benefit Advocate	518-471-3234/5
Outpatient Office front desk	518-471-3058
Fax	518-471-3164
	518-471-3021
<b>PATIENT ACCOUNTING</b>	
VP, Revenue Cycle – John Opalinski	518-427-3331
Collections Supervisor – Nancy Cody	615-403-9879
Customer Service	518-471-4992
	518-471-3000
<b>PATIENT CARE SERVICES</b>	
Day Supervisor (M-F) – Sandy Dekostic	518-471-3180
Nursing Supervisor/4 <sup>th</sup> floor charge RN	518-410-4336
4 <sup>th</sup> Floor, Med/Surg	518-471-3040
Patient Care Services Manager (ED & 4 <sup>th</sup> Floor) – Jennifer Schumacher	518-447-3133
Fax	518-471-3568
<b>PATIENT EXPERIENCE</b>	
Director – Laura Franckowiak	518-525-1162
Patient Experience Analyst - Heather Knapp	518-525-1168
	518-525-1167
<b>PATIENT SAFETY AND QUALITY IMPROVEMENT</b>	
Director, Quality, Acute Care – Sue Vitolins	518-525-1230
Administrative Assistant – Karen Flynn	518-525-1230
<b>PAYROLL</b>	
AMH Payroll Representative – John Bliss	518-268-5888
	518-268-5081
<b>PELVIC HEALTH CENTER</b>	
Manager – Denise Morris	518-429-2566
Fax	518-471-4973
<b>PHARMACEUTICAL CARE SERVICES</b>	
Manager, Pharmacy Operations – George Fredericks	518-471-3141
Manager, Pharmacy Clinical Services – Pi Amin	518-471-3537
Supervisor – Dario Pantano	518-421-1551
Fax	518-471-4948
	518-471-3237

# ALBANY MEMORIAL HOSPITAL PHONE DIRECTORY

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DEPARTMENT	PHONE NUMBER
<b>PRIMARY CARE NETWORK</b>	
Capital District Internal Medicine	518-482-0214
Practice Manager – Deborah Schoonmaker	518-482-0214
Fax	518-482-3774
Internal Medicine Associates	518-449-5352
Practice Manager – Maria Daniels	518-434-1823
Fax	518-449-5364
<b>REHABILITATION SERVICE DEPARTMENT</b>	
Supervisor, Rehab Services – Misty Jones	518-471-3192
<b>RISK SERVICES (SPHP)</b>	
Insurance, Clinical Risk	518-525-1272
Worker's Compensation	518-525-6592
<b>SCHOOL OF NURSING (see College of Nursing)</b>	
<b>SECURITY</b>	
Director – Frank Koehler	518-525-1551
Manager - Richard Bytner	518-458-0471
Supervisor – Bill Atkinson	518-471-3255
<b>SEXUAL ASSAULT &amp; CRIME VICTIMS ASSISTANCE PROGRAM</b>	
Director – Lindsey Crusan-Muse	518-271-3639
24-Hour Crisis Hotline	518-271-3257
<b>SPIRITUAL CARE</b>	
Chaplain – Shafi Thomas	518-471-3117
<b>STROKE SERVICES</b>	
Chris Ball, RN	518-447-3558
<b>SUPPLY CHAIN</b>	
Director, Supply Chain Management SPHP – Marge Adkins	518-525-6971
Manager, Supply Chain (Acute Care) – Barbara Hilligas	518-525-1038
SC Department Systems Specialist - Lynn Delamater	518-525-6066
Supply Chain Associate – Christine Morse	518-525-6068
Distribution Lead Mats Tech AMH – Mary Pailley	518-471-4932

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<b>SURGICAL SERVICES</b>	<b>518-447-3577</b>
Faxes	518-471-4950 or
	518-471-4915
Director – Brenda Williams, RN	518-271-3721 or
	518-471-4916
Manager – Danielle Dittly, RN	518-449-4405
Booking/scheduling	518-471-3178
Central Processing	518-471-3146
Manager –	518-471-3656
PACU	518-471-4913
ARU (3 <sup>rd</sup> Floor)	518-471-3038
PAT	518-447-3539
Anesthesia	518-471-4306
Physician Assistants	518-471-3272
<b>SWITCHBOARD</b>	<b>518-471-3221</b>
Manager, Call Center SPHP – Tracey Bonnano	518-525-1550
<b>TRINITY INFORMATION SERVICES (TIS)</b>	
Help Desk	518-271-3495 or
	1-888-667-3003
Sr. Information Services Director – Karen LeBlanc	518-525-1071
<b>VOLUNTEER SERVICES</b>	
Director – Jane Norris	518-525-1516
Volunteer Coordinator - Amanda Weller	518-471-4961 or
	518-525-1002
<b>WOUND CARE CENTER</b>	<b>518-471-3705</b>
Program Director – Mike Jantzen	518-471-3287
Clinical Coordinator – Mary Ellen Pace	518-427-3315